

HOME AND COMMUNITY SUPPORT FUTURE MODELS OF CARE

- UPDATE -

District Health Boards
And Ministry Of Health

HCHA HOMESPACE Forum

JULY 2018

WHAT THIS PRESENTATION WILL COVER

- ▶ Recap of the programme
 - ▶ Activity since December 2018 Forum
 - ▶ Next steps and timeframes
- 
- A decorative graphic consisting of several parallel white lines of varying lengths, slanted upwards from left to right, located in the bottom right corner of the slide.

THE OVERALL PROGRAMME

WHAT: A national framework for sustainable future models of care for home and community support services (HCSS) that support older people to live well, get well, stay well closer to home

SCOPE: Publicly funded home and community support services provided in private homes for people over 65

LINKAGES:

Strategies: NZ Health, Healthy Ageing, Positive Ageing, He Korowai Oranga, Ala Mo'ui, Carers

Initiatives: Kaiawhina Action Plan, Disability Support Services Transformation, Workforce improvement implementation

How:

- Joint management by DHBs and Ministry of Health
- Cooperation with clients and sector
- Build understanding, identify framework options, engage, refine, test

THE OUTPUTS

A national framework to guide future commissioning, development, delivery and evaluation of home and community support services, which might include:

- Principles to guide service design
- Core/essential components of services that could be expected anywhere in the country
- An outcomes framework describing the outcomes sought from HCSS (individual, population, system)
- measures to describe progress towards achieving these

Engagement

Workshops - Wellington, Hamilton, Auckland, Palmerston North, Christchurch

- Organised through regional DHB HOP networks
- Principles
- Core components
- 25 – 60 participants at each – providers, clinicians, care workers, unions, DHBs, service users (smattering)

Hui - Hamilton

- Organised in and facilitated with Rauawaawa Kaumātua Charitable Trust
- Principles
- Core components
- Approx 40 participants – service users and whānau, providers, iwi interests, DHBs, clinicians, social sector

Fono - South Auckland

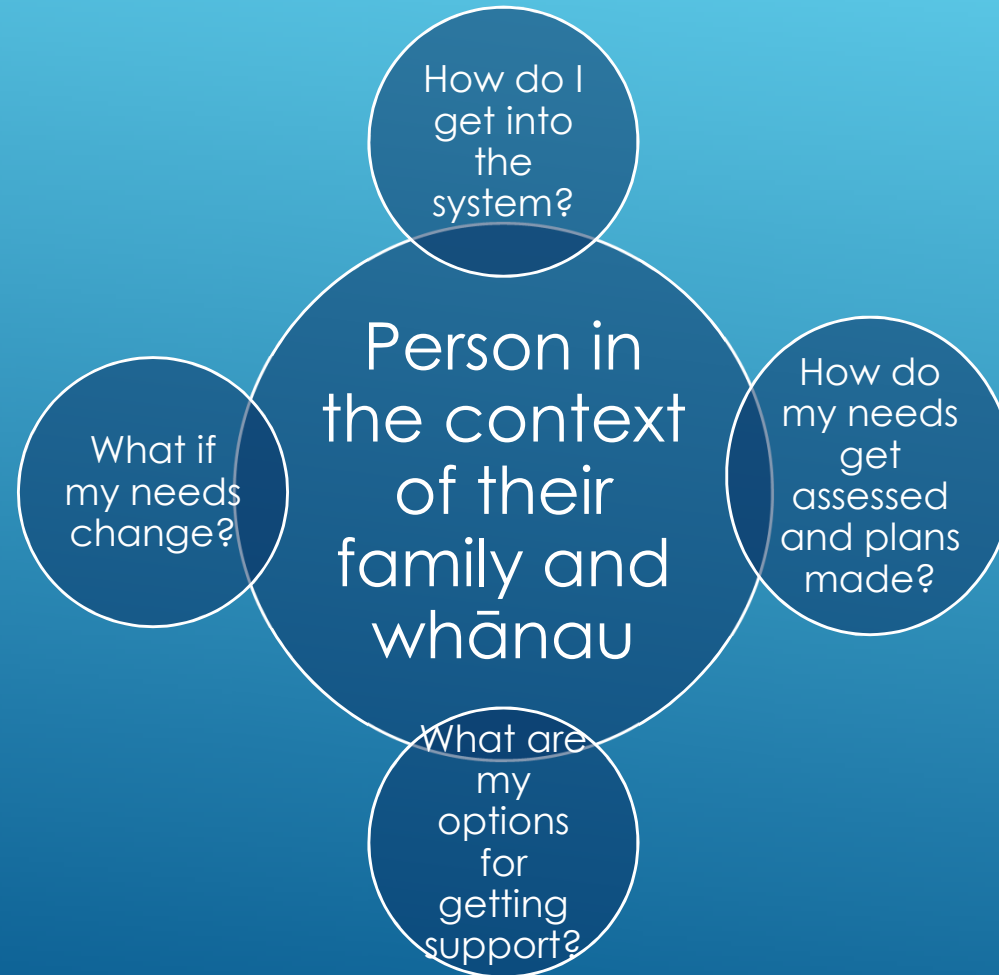
- Organised through Counties Manukau DHB Pacific health
- Principles
- Core components
- Approx 40 participants - providers, DHBs, clinicians, social sector

Sector Discussions

- Clinical networks: Allied health; NZNO;
- Unions
- ARC funding model review
- National providers and peak groups

Principle	What do we mean by this?
Person-centred	focussed on needs, desired outcomes and preferences, involving family and whānau, providing options for choice and control, compassionate care whatever a person's health and family status
Flexible	able to respond to changing client/family needs and local community resources, being open to innovation
Integrated	home support is part of a person's overall health care (including primary care, in- and outpatient services, community care)
Equitable	providing opportunities for disadvantaged populations to attain or maintain good health and well-being
Responsive to Māori	recognising Māori health aspirations and acting to address Māori health outcomes
Future-focussed	Investing in workforce, technology and systems to meet growing and changing demand, using a partnership model to build relationships
Value-for-money	improving quality of care, reducing pressure on high-cost services

Core components of high quality home and community support services



POINTS RAISED

Principles

Most supported:

- **person centred (but with stronger focus on whānau); flexible; integrated**

Most debated:

- **value for money**

Suggestions:

- **more explicit Treaty reference; flexible into person-centred**

Core components

Most frequent suggestions:

- **Choice, control, accessible information for clients/whānau**
- **models that closely link to primary care, social supports including to whānau, housing support**
- **Models that allow easy navigation and connection to all support options**
- **Appropriately trained, culturally appropriate workforce**
- **Care workers connected to overall support team**
- **Consistency and certainty in care and support, resource allocation, commissioning approaches**

NEXT STEPS

what	when
Create a draft framework <ul style="list-style-type: none">➤ Principles➤ Core components➤ Outcomes and measures➤ Options for embedding into the system➤ Options for implementing	July – Aug 18
Below is subject to confirmation	
Engagement on framework	Aug – Sep 18
Refine to operative draft	Sep – Dec 18
Operative draft → Test	Through 3 rd and 4 th qtrs 18/19
Review and finalise	
Final framework Implement	From mid 2019

QUESTIONS,
COMMENTS

A decorative graphic consisting of several parallel white lines of varying thicknesses, slanted diagonally from the bottom-left towards the top-right, positioned on the right side of the slide.