

Home and Community Health Support

Home & Community Health Association represents providers of home and community services who employ a workforce of 17,000 to support 100,000 people within their homes, funded by MoH, DHBs & ACC. We work alongside others to promote a high quality, critical service that is currently financially unsustainable.

Key Messages

- Home and community health organisations and workers provide essential support for the elderly and vulnerable, enabling them to live in their own home, every day across New Zealand; but current funding models mean the sector's ability to keep delivering is under threat.
- New Zealand's ageing population will place more demand on the sector, so it is essential that the sector is better equipped to keep providing these services to elderly and vulnerable New Zealanders.
- Home and community health organisations and workers care for more than 100,000 elderly and vulnerable New Zealanders living independently in their own homes and communities.
- There are 48 home and community health organisations and over 17,000 workers supporting people and their whānau in their homes.
- The care provided keeps clients in their homes and out of hospital, leading to better outcomes for clients and their families, and lowering the cost to the taxpayer.
- These are essential services. Clients being cared for in their homes and communities means:
 - > Clients can live in their homes and communities for as long as possible
 - > A more cost-effective care option than hospital care
 - > Demand for acute and residential services is moderated
 - > Focus is placed on ensuring the right services and supports are in place.
- By the late 2030's, almost one quarter of all New Zealand's population will be 65 years and older. There will be more demand and pressure on services.
- The current funding isn't enough to cover all the costs for providing care, and inconsistent approaches, region to region, adds to the complexity and cost for providers. The sector is calling for immediate funding that matches the cost of the support, and a standardised approach from DHBs and other funders so that it can keep delivering the care that thousands of New Zealanders rely on every day.



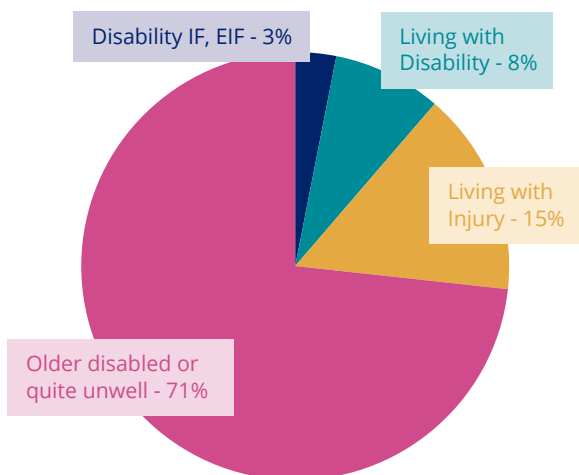
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Key Facts

Who is supported at home?

Every client has different needs. All live with disability injury or illness, some need short term assistance, others lifelong support. Some have family to help, others are isolated. Services range from laundry to life-sustaining care. A large proportion of clients are older New Zealanders, but we also support younger people. Clients receive services after a needs assessment and are allocated care. Older people received about 9.5 million hours of support in 2015-16 through Home & Community Support Services (HCSS).

HCSS Clients: 100,000



Sources: MoH 2017, DHB ProdComm Report 2015, ACC DGRG rept.
Note: Disability IF, EIF = IF 2,477, EIF 399

How well are older clients who use the service?

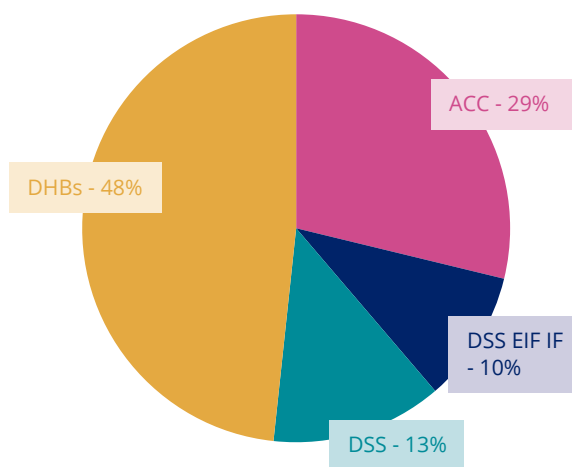
41% are older than 85 years, and 58% are living with chronic conditions. A quarter have moderate or severe cognitive impairment, and 56% are at risk of hospital or residential care admission. 22% feel lonely. 22% report informal carer stress such as feelings of distress, anger or depression. 7% Māori, 4% Pacific peoples.

Source: National interRAI Data Analysis Annual Report 2015/16

What does it cost?

For service users there is no fee to pay. Means testing for older people restricts household support to those with a community services card. Funding flows along three streams: DHBs for over 65 and chronic conditions support, MOH DSS for under 65 disability support/Individualised funding (IF) and Enhanced Individualised Funding (EIF), and ACC for injury.

HCSS Expenditure



Sources: DHBs Written Question 14293 (2016 figures); ACC 2016/17 year spend, Service review presentation 2017; MoH direct 2017

Brief facts on providers and staff

- Around 48 NGOs and private providers including 16 iwi providers. 20 have left since 2015 through purchase, service review, or financial pressure.
- Contracts have shifted from NFP to privately owned companies, which now manage around 70% volume.
- 17,000 Kaiāwhina: 93% women, 82% Pakeha. Ageing profile with 12% over 65. Also employed are nurses, physiotherapists, coordinators, trainers & educators, quality staff and managers.

Sources: MoH and HCHA Information 2019



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