

# **HCHA Leader's Forum 2024 Evaluation Results**

## 1. Overall Rating of the Forum

**50.0% Excellent**

**41.7% Very Good**

**8.3% Good**

## 2. Most Valuable Aspect of the Forum

- Kotahitanga
- Leading speakers and time with board panel
- Networking- getting to chat to people from other agencies and regions- interesting to know what services are out there!
- Good to be able to keep updated, informed, and share knowledge
- Great to have interactive group mahi

## 3. How would you rate the usefulness of the content presented?

**33.3% Extremely Useful**

**66.7% Very Useful**

## 4. Usefulness and Engagement Level of Speakers?

**50.0% Extremely Engaging**

**50.0% Very Engaging**

## 5. Summary of Detailed Feedback on Specific Speakers

- Andy Inder great but still questions regarding future planning and implementation

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- Katheine Faulke, Health & Disability Commissioner office presentation: I would appreciate wider context on complaints and issues for our sector. Details, volume etc
- Pay parity lawyer - Very informative, long struggle

## 6. Likelihood of Attending Future HCHA Forums?

**66.7% Extremely Likely**

**25.0% Very Likely**

**8.3% Somewhat Likely**

## 7. Suggested Topics or Issues for Future Forums

Summary:

- Case studies and Outcome Sharing: Each roopu (region) could be given (Regions) a set kaupapa and outcome-based sharing to prepare and deliver to the forum- the good the bad the ugly so there is an opportunity to awahi each other which in turn enhances a more collective capable service to whanau we serve
- Hauora Māori Services overview with presentation of outcome-based evidence reports/scenario & what works best for our Kaumatua
- AI Digital and Tech focus
- Health & Safety focus- quality (Consumer survey, HQSC/ Legislative requirements/etc)
- Updates and HCSS Workshop on new emerging service and funding models
- Problem solving/ trouble shooting small groups
- Aged Care Commissioner

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## 9. Additional Comments or Feedback

- Lisa and team put on a fantastic forum that from my observation was well received by those of us who attended.